Open - rf-sandbox.database.windows.net

Run Stored proc - Reset\_Fact\_Table

Power BI Service

<https://app.powerbi.com/groups/d813feeb-56da-4c6d-bb02-51ff14e90cd2/list>

Delete Data Flow – FactsCallsHandled

Import - C:\Users\Robert.French\OneDrive - Quorum\Training and Certification\Power BI\Incremental Refresh\SQL Bits 2023 Session\Reset Process\FactCallsHandled.json

Refresh Data - Flow FactsCallsHandled

Open C:\Users\Robert.French\OneDrive - Quorum\Training and Certification\Power BI\Incremental Refresh\SQL Bits 2023 Session\Power BI Reports\IncrementalRefreshDS.pbix

Update the M Code to point at the new Data Flow in the Power BI dataset

Open C:\Users\Robert.French\OneDrive - Quorum\Training and Certification\Power BI\Incremental Refresh\SQL Bits 2023 Session\Power BI Reports\IncrementalRefresh.pbix

Then run stored proc – GetAgentCallTotals

Verify the figures are the same